

## IAWP 2020 Annual Meeting

October 29, 2020

**Members Present:** Brenda Cornell, Tammy Barstad, Cindy Lynk, Mary Houdek, Mike Deisz, Christina Loh, Bran Aune, Shelley Tidaback, Merlin Beto, Barry Glum, Elaine Wentz, Becky Lankow, Carol Yantzer, Marlys Morgenstern, Nathan Kimball, Pat Kelly

**Meeting Recorder:** Cindy Lynk

### **Welcome:**

- President Cornell called the meeting to order and welcomed everyone.
- A few members were able to attend the International virtual conference this year; they were very impressed with the training offered.

### **2019 annual meeting minutes:**

- The 2019 annual meeting minutes were approved by electronic vote in October 2019.

### **Committee Reports:**

- Finance Update – Tammy presented the annual financial report.
  - Checking \$3,293.79
  - Morgan Stanley \$21,713.96
    - Barry Glum moved to approve, Marlys seconded. Motion carried.
- Membership Update – 43 members; 2 new members in 2020
- Learning Tree Update – we had one member apply for a \$250 educational reimbursement. There is a separate page on our website with information and applications. Members are encouraged to take advantage of the training reimbursement opportunities.

### **Calendar of events:**

- The calendar of events is posted on the website. We try to have an activity on a monthly basis and members are encouraged to watch the page for information.

### **New Business:**

- Looking for new ideas for virtual training opportunities that would be appropriate for 1 hour or less sessions. Send your ideas to Brenda Cornell

### **Recognition Awards:**

Submitted by Amy Bosch

I would like to nominate all the LO staff members (IAWP LO staff for this setting, but sincerely all of them) who have been assisting the claims center since March of this year.

Handling incoming calls in the claims center is not an easy task under “normal” circumstances. Let’s face it, no one calls the claims center because they’re having a great day and not experiencing issues with UI.

Compound that with a Pandemic situation and all the uncertainty, chaos and emotional situations they're experiencing. Claims center calls are tough, but our local office co-workers are resilient!!

They stepped up to the challenge and supported the claims center with confidence. They exemplified outstanding teamwork and flexibility to meet the needs the citizens of ND.

Thank you to each and every one of the LO staff. And not just the ones handling the incoming calls for the claims center, but all of them. Because others have to fill the roles of the programs and duties they were filling in their individual offices.

Local office IAWP members recognized:

- Barry Glum
- Becky Lankow
- Brad Aune
- Brenda Cornell
- Carey Fry
- Carla Beehler
- Carol Yantzer
- Christina Loh
- Danica Chaput
- Dustin Hillebrand
- Fran Zerr
- Jaci Gately
- Joe Hall
- Mary Houdek
- Mary Urlacher
- Pam Wentz
- Patty Zietlow
- Sandy Eichhorn
- Susan Ogurek
- Tammy DeSautel
- Teresa Ferrie

**Tenure Awards:**

- Nathan Kimball      5 years
- Brad Aune            10 years
- Joe Hall                10 years
- Debbie Gross        15 years
- Brenda Cornell      20 years
- Carey Fry             20 years
- Cindy Lynk            20 years
- Fran Zerr              30 years
- James Petersen     45 years

**Other:**

James Petersen donated is service award check back to the chapter. Thank you Jim!

Mike Deisz has contributed \$38 annually to cover the cost of membership for a new member and plans to continue again in 2021. Thank you Mike!

Brenda will schedule a virtual social for an evening soon. This would be a chance for members to catch up with each other. Members are encourage to come and go as their schedules allow.